

## **Basic User's Guide**

DCP-L2520DW

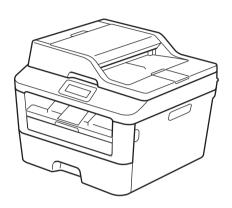
DCP-L2540DW

**MFC-L2680W** 

MFC-L2700DW

MFC-L2705DW

MFC-L2707DW



Brother recommends keeping this guide next to your Brother machine for quick reference.



#### Online User's Guide

This *Basic User's Guide* contains basic instructions and information for your Brother machine.

For more advanced instructions and information, see the *Online User's Guide* at solutions.brother.com/manuals



# If you need to call Customer Service Please complete this information for future reference: Model Number: (Circle your model number) Serial Number: 1 Date of Purchase: Place of Purchase: 1 The serial number is on the back of the machine. Retain this User's Guide with your sales receipt as a permanent record of your purchase, in the event of theft, fire or warranty service.

#### Register your product online at

http://www.brother.com/html/registration

By registering your product with Brother, you will be recorded as the original owner of the product. Your registration with Brother:

- may serve as confirmation of the purchase date of your product should you lose your receipt;
- may support an insurance claim by you in the event of product loss covered by insurance; and,
- will help us notify you of enhancements to your product and special offers.

The most convenient and efficient way to register your new product is online at <a href="http://www.brother.com/html/registration">http://www.brother.com/html/registration</a>.

## **Brother Numbers**

#### **IMPORTANT**

For technical help, you must call the country where you bought the machine. Calls must be made **from within** that country.

## Register Your Product

By registering your product with Brother International Corporation, you will be recorded as the original owner of the product. Your registration with Brother:

- · may serve as confirmation of the purchase date of your product if you lose your receipt;
- may support an insurance claim by you in the event of product loss covered by insurance; and,
- · will help us notify you of enhancements to your product and special offers.

Complete and fax the Brother Warranty Registration and Test Sheet, or register on-line at

http://www.brother.com/registration

## FAQs (Frequently Asked Questions)

The Brother Solutions Center is our one-stop resource for all your Fax Machine/Multi-Function Center needs. Download the latest software and utilities and read FAQs and troubleshooting tips to learn how to get the most from your Brother product.

#### support.brother.com



- · Check here for Brother driver updates.
- To keep your machine's performance up to date, check here for the latest firmware upgrade.

## **For Customer Service**

#### In USA:

http://www.brother-usa.com/support (Self-Service/Email/Chat)

1-877-BROTHER (1-877-276-8437)

1-901-379-1215 (assistance via fax)

1-877-268-9575 (test your fax sending and fax receiving operations)

#### In Canada:

www.brother.ca/support (Self-Service Videos, Email, Chat, Facebook and Twitter Help)

#### Service Center Locator (USA only)

For the location of a Brother authorized service center, call 1-877-BROTHER (1-877-276-8437) or visit http://www.brother-usa.com/service.

#### **Service Center Locations (Canada only)**

For the location of a Brother authorized service center, visit www.brother.ca/support.

## **Ordering Accessories and Supplies**

For best quality results use only genuine Brother supplies, which are available at most Brother retailers. If you cannot find the supplies you need and have a Visa, MasterCard, Discover, American Express credit card, or PayPal account, you can order directly from Brother. Visit us online for a complete selection of the Brother accessories and supplies that are available for purchase.

In Canada, only Visa and MasterCard are accepted.

#### In USA:

1-877-552-MALL (1-877-552-6255)

1-800-947-1445 (assistance via fax)

http://www.brothermall.com

In Canada:

http://www.brother.ca

## **Order Information**

Description	Item
Toner cartridge	TN-630 (Approximately 1,200 pages, Letter or A4 size single-sided pages) <sup>1 2</sup>
	TN-660 (Approximately 2,600 pages, Letter or A4 size single-sided pages) <sup>1 3</sup>
Drum Unit	DR-630 (Approximately 12,000 pages, 1 page per job) <sup>4</sup>
Telephone Line Cord	LG3077001
Basic User's Guide	LEV645001 (English for USA and Canada)
	LEM597002 (French for Canada)
Quick Setup Guide	LEV647001 (English for USA and Canada)
	LEM587002 (French for Canada)

<sup>1</sup> Approximate cartridge yield is declared in accordance with ISO/IEC 19752.

<sup>&</sup>lt;sup>2</sup> Standard toner cartridge

<sup>&</sup>lt;sup>3</sup> High yield toner cartridge

<sup>&</sup>lt;sup>4</sup> Drum life is approximate and may vary by type of use.

# Notice - Disclaimer of Warranties (USA and Canada)

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## For the Latest Driver Updates

Go to your model's **Downloads** page on the Brother Solutions Center at <u>support.brother.com</u> to download drivers.

To keep your machine's performance up-to-date, check there for the latest firmware upgrades.

# The Online User's Guide Helps You Get the Most Out of Your Machine

#### Quicker navigation!



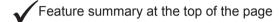
✓ Navigation index in a separate panel

#### Comprehensive!

✓ Every topic in one guide

#### Simplified Layout!

✓ Provides step-by-step instructions





- 1. Search Box
- 2. Navigation
- 3. Summary
- 4. Step-by-Step

#### Where can I find this manual?

(Windows®)

Click (Start) > All Programs > Brother > Brother Utilities > Brother MFC-XXXX series > Support > User's Guides.

(Windows® 8)

Tap or click (Brother Utilities) > Brother MFC-XXXX series > Support > User's Guides.

(Select your model from the drop-down list if not already selected.)

(Macintosh or other options)

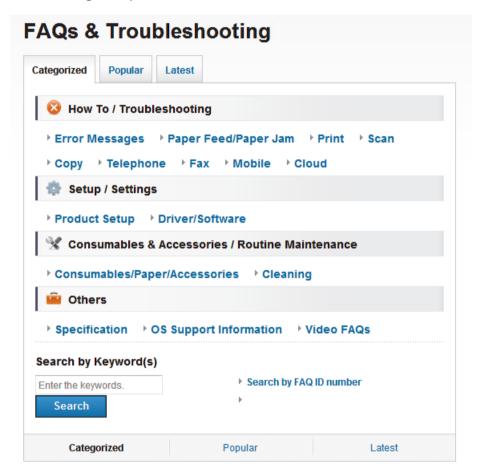
Go to your model's **Manuals** page on the Brother Solutions Center at <u>support.brother.com</u> to download manuals.

# If you have questions or problems, please take a look at our FAQs.

Provides several ways to search!

Displays related questions for more information

Receives regular updates based on customer feedback



Since the Brother Solutions Center is updated regularly, this screen shot is subject to change without notice.

#### Where can I find these FAQs?

Brother Solutions Center support.brother.com

## **Definitions of Notes**

We use the following symbols and conventions throughout this User's Guide:

## **A** WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injuries.

## **A** CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injuries.

#### **IMPORTANT**

IMPORTANT indicates a potentially hazardous situation which, if not avoided, may result in damage to property or loss of product functionality.

#### NOTE

NOTE specifies the operating environment, conditions for installation, or special conditions of use.



Tips icons provide helpful hints and supplementary information.



Electrical Hazard icons alert you to possible electrical shock.



Fire Hazard icons alert you to the possibility of a fire.



Hot Surface icons warn you not to touch hot machine parts.



Prohibition icons indicate actions you must not perform.

#### **Bold**

Bold style identifies buttons on the machine's control panel or computer screen.

#### **Italics**

Italicized style emphasizes an important point or refers you to a related topic.

#### Courier New

Courier New font identifies messages shown on the machine's LCD.

## **Compilation and Publication Notice**

Under the supervision of Brother Industries, Ltd., this manual has been compiled and published, covering the latest product's descriptions and specifications.

The contents of this manual and the specifications of this product are subject to change without notice.

Brother reserves the right to make changes without notice in the specifications and materials contained herein and shall not be responsible for any damages (including consequential) caused by reliance on the materials presented, including but not limited to typographical and other errors relating to the publication.

# Table of Contents

1	General Information	1
•	Control Panel Overview	1
	Access Brother Utilities	8
	Initial SetupSet the Date and Time	
	Adjust the Ring VolumeAdjust the Beeper VolumeAdjust the Speaker Volume	9 10
2	Paper Handling	11
	Load Paper  Load and Print using the Paper Tray  Set the Check Size	11
	Change the Paper Size	12
	Change the Paper Type	13
	Recommended Print Media	13
	Using Special Paper	14
3	Print	15
	Print from Your Computer (Windows®)  Print a Document (Windows®)  Print on Both Sides of the Paper (Windows®)  Print More Than One Page on a Single Sheet of Paper (N in 1)  (Windows®)	15 15
	Printing on Envelopes, Thick Paper, or Labels	17
4	Сору	21
_	Copy a Document	21
	Copy Settings  Copy Option  Copy Multiple Pages on Both Sides of the Paper	22 24
	Copy a 2-sided Document Using the Scanner Glass  Copy Both Sides of an ID Card onto One Page	26
5	Scan	28
	Scan from Your Computer (Windows®)	
	Scan Using the Scan Button on Your Brother Machine	

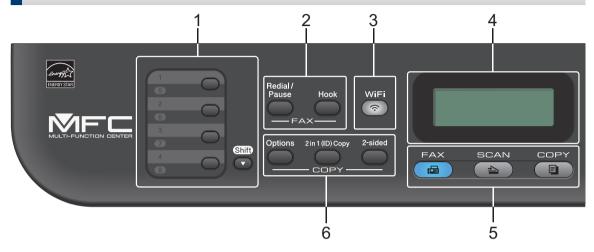
	Scan Using the Scan Button on the Machine	29
6	Fax	31
	Before Faxing	31
	Set Your Station ID	
	Set Telephone Line Compatibility for Interference and VoIP Systems	
	Receive Modes	
	Choose the Correct Receive Mode	
	Set the F/T Ring Time (Pseudo/Double-ring) Set the Number of Rings Before the Machine Answers (Ring Delay)	
	Store Numbers	38
	Store One Touch Dial Numbers	38
	Store Speed Dial Numbers	38
	Change or Delete One Touch Dial Numbers	
	Change or Delete Speed Dial Numbers	39
	Telephone Services and External Devices	40
	Voice Mail	40
	Distinctive Ring	
	Voice Over Internet Protocol (VoIP)	
	Connection of an External Telephone Answering Device (TAD)	
	External and Extension Telephones	41
	Send and Receive a Fax Using Your Machine	
	Send a Fax	42
	Fax Using Your Computer (PC-FAX)	44
	Send Faxes from Your Computer	44
	Receive Faxes on Your Computer (Windows <sup>®</sup> only)	44
Α	Troubleshooting	46
	Identify the Problem	46
	Error and Maintenance Messages	47
	Fax and Telephone Problems	52
	Troubleshooting for Other Fax Problems	53
	Print or Scan Problems	55
	Document and Paper Jams	57
	Find the Jammed Document or Paper	
	Clear the Document Jam	57
	Clear the Paper Jam	58
В	Appendix	65
	How to Enter Text on Your Brother Machine	65
	Supplies	67
C	Index	68

## **General Information**

## **Control Panel Overview**

The control panel will vary depending on your model.

## MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW



#### 1. One Touch buttons

Store and recall up to eight fax and telephone numbers.

To access stored One Touch fax and telephone numbers 1-4, press the One Touch button assigned to that number. To access stored One Touch fax and telephone numbers 5-8, hold down (**Shift**) as you press the number.

#### 2. Fax buttons

#### Redial/Pause

Press to dial the last numbers you called. This button also inserts a pause when programming quick dial numbers or when dialing a number manually.

#### Hook

Press Hook before dialing to ensure a fax machine answers, and then press Start.

If the machine is in Fax/Tel (F/T) Mode and you pick up the handset of an external telephone during the F/T ring (pseudo double-rings), press **Hook** to talk.

#### 3. WiFi (for wireless models)

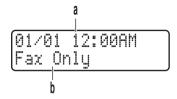
Press the **WiFi** button and launch the wireless installer on your computer. Follow the onscreen instructions to set up a wireless connection between your machine and your network.

When the **WiFi** light is on, your Brother machine is connected to a wireless access point. When the **WiFi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

#### 4. Liquid Crystal Display (LCD)

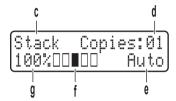
Displays messages to help you set up and use the machine.

If the machine is in Fax Mode, the LCD displays:



- a. Date & Time
- b. Receive Mode

When you press **COPY**, the LCD displays:



- c. Type of copy
- d. Number of copies
- e. Quality
- f. Contrast
- g. Copy ratio

#### 5. Mode buttons

#### **FAX**

Press to switch the machine to FAX Mode.

#### **SCAN**

Press to switch the machine to SCAN Mode.

#### **COPY**

Press to switch the machine to COPY Mode.

#### 6. Copy buttons

#### **Options**

Press to access temporary settings for copying.

#### 2 in 1 (ID) Copy

Press to copy both sides of an identification card onto a single page.

#### 2-sided (for automatic 2-sided printing models)

Press to copy on both sides of a sheet of paper.

#### Enlarge/Reduce (for certain models only)

Press to reduce or enlarge copies.



#### 7. Menu buttons

#### Clear

Press to delete entered data or cancel the current setting.

#### Menu

Press to access the Menu for programming your machine settings.

#### OK

Press to store your machine settings.

#### **dor** ▶

Press to scroll back or forward through menu selections.

#### **∆** or **▼**

- · Press to scroll up or down through menus and options.
- · Press to change the resolution in Fax Mode.



Press to access speed dial numbers.

#### 8. Dial Pad

- · Use to dial fax and telephone numbers.
- · Use as a keyboard to enter text or characters.

## 9. Dower On/Off

- Turn off the machine by pressing and holding . The LCD displays Shutting Down and stays on for a few seconds before turning off. If you have an external telephone or TAD connected, it is always available.

### 10. Stop/Exit

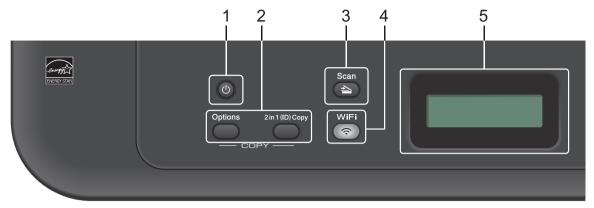
- Press to stop an operation.
- · Press to exit from a menu.

#### 11. Start

- Press to start sending faxes.
- Press to start copying.
- Press to start scanning documents.

#### DCP-L2520DW/DCP-L2540DW

This illustration is based on DCP-L2540DW.



## 1. Power On/Off

- Turn off the machine by pressing and holding (1). The LCD displays Shutting Down and stays on for a few seconds before turning off.

#### 2. Copy buttons

#### **Options**

Press to access temporary settings for copying.

#### 2 in 1 (ID) Copy

Press to copy both sides of an identification card onto a single page.

#### 3. Scan

Press to switch the machine to Scan Mode.

#### 4. WiFi (for wireless models)

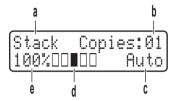
Press the **WiFi** button and launch the wireless installer on your computer. Follow the onscreen instructions to set up a wireless connection between your machine and your network.

When the **WiFi** light is on, your Brother machine is connected to a wireless access point. When the **WiFi** light blinks, the wireless connection is down, or your machine is in the process of connecting to a wireless access point.

#### 5. Liquid Crystal Display (LCD)

Displays messages to help you set up and use the machine.

If the machine is in Ready Mode or COPY Mode, the LCD displays:



- a. Type of copy
- b. Number of copies
- c. Quality
- d. Contrast
- e. Copy ratio



#### 6. Menu buttons

#### Menu

Press to access the Menu for programming your machine settings.

#### Clear

- · Press to delete entered data.
- · Press to cancel the current setting.

#### OK

Press to store your machine setting.

#### **▲** or **▼**

Press to scroll up or down through menus and options.

#### 7. Stop/Exit

- · Press to stop an operation.
- · Press to exit from a menu.

#### 8. Start

· Press to start copying.

• Press to start scanning documents.

## **Access Brother Utilities**

**Brother Utilities** is an application launcher that offers convenient access to all Brother applications installed on your device.

- Do one of the following:
  - (Windows<sup>®</sup> XP, Windows Vista<sup>®</sup>, Windows<sup>®</sup> 7, Windows Server<sup>®</sup> 2003, Windows Server<sup>®</sup> 2008 and Windows Server<sup>®</sup> 2008 R2)

Click Start > All Programs > Brother > Brother Utilities.

 (Windows<sup>®</sup> 8 and Windows Server<sup>®</sup> 2012)

Tap or Click (Brother Utilities) either on the Start screen or the desktop.

 (Windows<sup>®</sup> 8.1 and Windows Server<sup>®</sup> 2012 R2)

Move your mouse to the lower left corner of the **Start** screen and click

(if you are using a touch-based device, swipe up from the bottom of the **Start** screen to bring up the **Apps** screen). When the **Apps** screen appears, tap or click (**Brother Utilities**).

2 Select Brother MFC-XXXX series (where XXXX is the name of your model).

3 Select the operation you want to use.



## **Initial Setup**

#### Set the Date and Time

#### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

- 1 Press Menu.
- Press ▲ or ▼ to display the Initial Setup option, and then press OK.
- Press A or ▼ to display the Date&Time option, and then press OK.
- Press ▲ or ▼ to display the Date&Time option, and then press OK.
- Enter the last two digits of the year using the dial pad, and then press **OK**.
- 6 Enter the two digits for the month using the dial pad, and then press **OK**.
- 7 Enter the two digits for the day using the dial pad, and then press **OK**.
- Press ▲ or ▼ to display the 12h Clock
  or 24h Clock option, and then press
  OK.

- O Do one of the following:
  - If you selected 12h Clock as the format in the Date&Time setting, enter the time (in 12-hour format) using the dial pad.

Press **OK** 

Press ▲ or ▼ to display the AM or PM option, and then press **OK**.

 If you selected 24h Clock as the format in the Date&Time setting, enter the time (in 24-hour format) using the dial pad.

Press OK.

(For example: enter 19:45 for 7:45 PM.)

1 Press Stop/Exit.

## Adjust the Ring Volume

#### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

- 1 Press Menu.
- Press ▲ or ▼ to display the General Setup option, and then press OK.
- Press ▲ or ▼ to display the Volume option, and then press OK.
- Press ▲ or ▼ to display the Ring option, and then press **OK**.
- Press ▲ or ▼ to display the High, Med, Low, or Off option, and then press OK.
- 6 Press Stop/Exit.

## Adjust the Beeper Volume

#### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

When the beeper is on, the machine will beep when you press a button, make a mistake, or after you send or receive a fax. You can choose from a range of volume levels.

- Press Menu.
- Press ▲ or ▼ to display the General Setup option, and then press OK.
- Press ▲ or ▼ to display the Volume option, and then press OK.
- Press ▲ or ▼ to display the Beeper option, and then press OK.
- **5** Press **A** or **V** to display the High, Med, Low, or Off option, and then press **OK**.
- Press Stop/Exit.

## Adjust the Speaker Volume

#### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

- 1 Press Menu.
- Press ▲ or ▼ to display the General Setup option, and then press OK.
- Press ▲ or ▼ to display the Volume option, and then press OK.
- Press ▲ or ▼ to display the Speaker option, and then press OK.

- Press ▲ or ▼ to display the High, Med, Low, or Off option, and then press OK.
- 6 Press Stop/Exit.

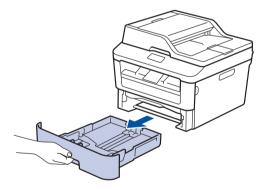
# 2

## **Paper Handling**

## **Load Paper**

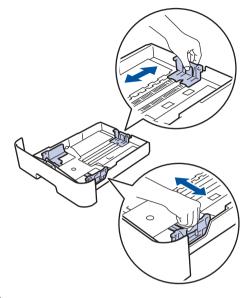
# Load and Print using the Paper Tray

- If the Check Size setting is set to On and you pull the paper tray out of the machine, a message appears on the LCD asking if you want to change the paper size. Change the paper size and paper type settings if needed, following the on-screen instructions.
- When you load a different paper size in the tray, you must change the paper size setting in the machine or on your computer at the same time.
- 1 Pull the paper tray completely out of the machine.

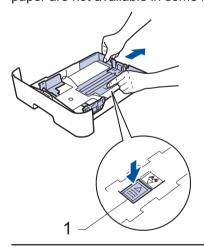


Press and slide the paper guides to fit the paper.

Press the green release levers to slide the paper guides.

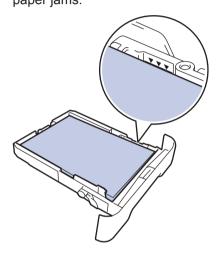


For Legal or Folio size paper, press the release button (1) in the bottom of the paper tray and then pull out the back of the paper tray. (Legal and Folio size paper are not available in some regions.)

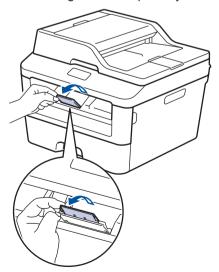


3 Fan the stack of paper well.

- 4 Load paper with the printing surface *face down* in the paper tray.
- DO NOT load different types of paper in the paper tray at the same time. Doing this may cause the paper to jam or misfeed.
- Make sure the paper is below the maximum paper mark (▼ ▼ ▼).
  Overfilling the paper tray will cause paper jams.



- 6 Slowly push the paper tray completely into the machine.
- 7 Lift the support flap to prevent paper from sliding off the output tray.



- Send your print job to the machine.
  - Change your print preferences in the Print dialog box before sending the print job from your computer.

## Set the Check Size

Your Brother machine's Check Size setting causes the machine to display a message when you remove the paper tray from the machine, asking if you changed the paper size.

The default setting is On.

- 1 Press Menu.
- Press ▲ or ▼ to display the General Setup option, and then press OK.
- Press ▲ or ▼ to display the Paper option, and then press OK.
- Press ▲ or ▼ to display the Check Size option, and then press OK.
- Press ▲ or ▼ to select the on or off option, and then press OK.
- 6 Press Stop/Exit.

## **Change the Paper Size**

When you change the size of the paper you load in the tray, you must change the paper size setting on the LCD at the same time.

- 1 Press Menu.
- Press ▲ or ▼ to display the General Setup option, and then press OK.

- Press ▲ or ▼ to display the Paper option, and then press OK.
- Press ▲ or ▼ to display the Paper Size option, and then press OK.
- Press ▲ or ▼ to display the Letter, Legal, Executive, A5, A5 L, A6, Folio, or A4 option, and then press OK.
- 6 Press Stop/Exit.

## **Change the Paper Type**

To get the best print quality, set the machine for the type of paper you are using.

- 1 Press Menu.
- Press ▲ or ▼ to display the General Setup option, and then press OK.
- Press ▲ or ▼ to display the Paper option, and then press OK.
- Press ▲ or ▼ to display the Paper Type option, and then press OK.
- Press ▲ or ▼ to display the Thin,
  Plain, Thick, Thicker, Or Recycled
  Paper option, and then press OK.
- Press Stop/Exit.

# Recommended Print Media

To get the best print quality, we recommend using the paper in the table.

Paper Type	Item
Plain Paper	Xerox 4200DP 20 lb
	Hammermill Laser Print
	$(24 \text{ lb} = 90 \text{ g/m}^2)$
Recycled Paper	No specific brand recommended
Labels	Avery laser labels white #5160
Envelopes	No specific brand recommended

## **Using Special Paper**

Always test paper samples before purchasing them to ensure desirable performance.

- DO NOT use inkjet paper; it may cause a paper jam or damage your machine.
- If you use bond paper, paper with a rough surface, or paper that is wrinkled or creased, the paper may exhibit degraded performance.

#### **IMPORTANT**

Some types of paper may not perform well or may cause damage to your machine.

DO NOT use paper:

- · that is highly textured
- · that is extremely smooth or shiny
- · that is curled or warped
- · that is coated or has a chemical finish
- · that is damaged, creased or folded
- that exceeds the recommended weight specification in this guide
- with tabs and staples
- with letterheads using low temperature dyes or thermography
- · that is multipart or carbonless
- that is designed for inkiet printing

If you use any of the types of paper listed above, they may damage your machine. This damage is not covered under any Brother warranty or service agreement.

## Print from Your Computer (Windows®)

# Print a Document (Windows®)

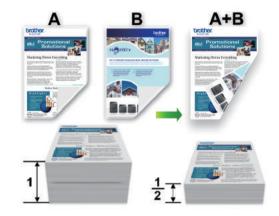
- Select the print command in your application.
- Select Brother MFC-XXXX series (where XXXX is the name of your model).
- 3 Click OK.
- ▲ Complete your print operation.

For more information, see the Online User's Guide: Print a Document

# Print on Both Sides of the Paper (Windows®)

#### **Related Models:**

DCP-L2520DW/DCP-L2540DW/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW



- Select Letter, Legal, or Folio size paper when using the automatic 2-sided printing option.
- 1 Select the print command in your application.
- 2 Select Brother MFC-XXXX series (where XXXX is the name of your model), and then click the printing properties or preferences button.

  The printer driver window appears.
- Click the **2-sided / Booklet** drop-down list and select the **2-sided** option.
- ⚠ Click the 2-sided Settings button.
- Select an option from the **2-sided Type** menu.

- 6 Click OK.
- 7 Click **OK** again, and then complete your print operation.

## Print More Than One Page on a Single Sheet of Paper (N in 1) (Windows®)

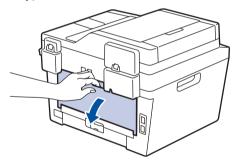


- 1 Select the print command in your application.
- 2 Select Brother MFC-XXXX series (where XXXX is the name of your model), and then click the printing properties or preferences button.
  - The printer driver window appears.
- 3 Click the Multiple Page drop-down list and select the 2 in 1, 4 in 1, 9 in 1, 16 in 1, or 25 in 1 option.
- Click OK.
- Complete your print operation.

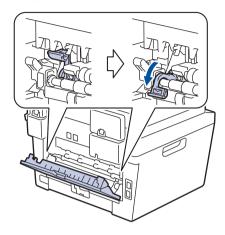
## Printing on Envelopes, Thick Paper, or Labels

When the back cover (face-up output tray) is pulled down, the machine has a straight paper path from the manual feed slot on the front of the machine through the back of the machine and onto the face-up output tray. Use this manual feed and output method for printing on thick paper or envelopes.

- · Load the paper or envelope into the manual feed slot with the printing surface face up.
- · DO NOT load more than one sheet of paper or one envelope in the manual feed slot at any one time. Doing this may cause a jam.
- Open the back cover (face-up output tray).



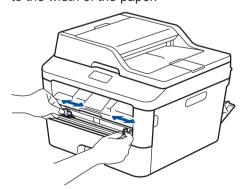
(For printing envelopes) Pull down the two green levers, one on the left side and one on the right side, to the envelope position as shown in the illustration.



On the front of the machine, open the manual feed slot cover.



Slide the manual feed slot paper guides to the width of the paper.



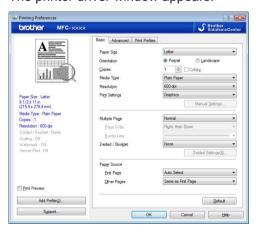
Push one sheet of paper or one envelope firmly into the manual feed slot.

Continue pushing the paper until the top edge of the paper presses against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further.



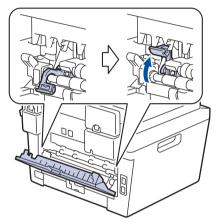
- Select the print command in your application.
- 7 Select Brother MFC-XXXX series (where XXXX is the name of your model), and then click the printing properties or preferences button.

The printer driver window appears.



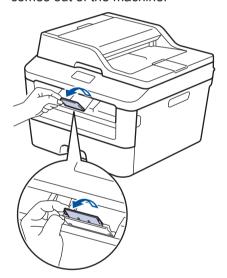
- 8 Click the **Paper Size** drop-down list and select your paper size.
- 9 Click the **Media Type** drop-down list and select the type of paper you are using.
- 10 Click the First Page and Other Pages drop-down lists and select Manual.

- 11 Click the **Portrait** or **Landscape** option to set the orientation of your printout.
- **12** Change other printer settings if needed.
- 13 Click OK.
- 14 Click Print.
- 15 (For printing envelopes) When you have finished printing, return the two green levers back to their original positions.

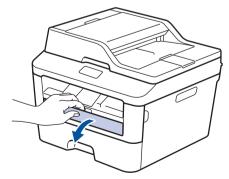


## Printing on Plain Paper, Thin Paper, Recycled Paper, or **Bond Paper using the Manual Feed Slot**

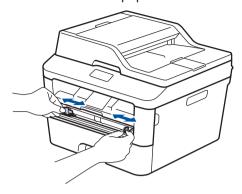
- · Load the paper into the manual feed slot with the printing surface face up.
- DO NOT load more than one sheet of paper in the manual feed slot at any one time. Doing this may cause a jam.
- Lift up the support flap to prevent paper from sliding off the face-down output tray, or remove each page as soon as it comes out of the machine.



Open the manual feed slot cover.



Slide the manual feed slot paper guides to the width of the paper.



Push one sheet of paper firmly into the manual feed slot.

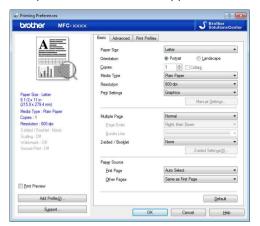
> Continue pushing the paper until the top edge of the paper presses against the rollers for about two seconds, or until the machine grabs the paper and pulls it in further.



Select the print command in your application.

6 Select Brother MFC-XXXX series (where XXXX is the name of your model), and then click the printing properties or preferences button.

The printer driver window appears.

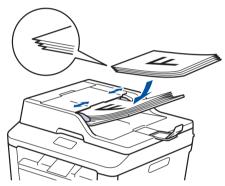


- 7 Click the Paper Size drop-down list and select your paper size.
- 8 Click the **Media Type** drop-down list and select the type of paper you are using.
- 9 Click the **First Page** and **Other Pages** drop-down list and select **Manual**.
- 10 Click the **Portrait** or **Landscape** option to set the orientation of your printout.
- 11 Change other printer settings if needed.
- 12 Click OK.
- 13 Click Print.

## **Copy a Document**

- 1 Make sure you have loaded the correct size paper in the paper tray.
- **9** Do one of the following:
  - Place the document face up in the ADF.

(If you are copying multiple pages, we recommend using the ADF.)



• Place the document *face down* on the scanner glass.



- 2 Do one of the following:
  - · For MFC models

Press (COPY).

Use the dial pad to enter the number of copies you want.

· For DCP models

Press ▲ or ▼ to enter the number of copies you want.

The LCD displays:

Stack Copies:01 100%□□∎□□ Auto

⚠ Press Start.

## **Copy Settings**

## Copy Option

To change Copy settings, press the **Options** button.

Menu selections	Options
Quality	Auto
	Text
	Photo
	Receipt
Stack/Sort	Stack Sort
	A B A A B A A B A B A B A B A B A B A B
Brightness	Increase the brightness to make the text lighter.
	Decrease the brightness to make the text darker.
Contrast	Increase the contrast to make an image clearer.
	Decrease the contrast to make an image more subdued.
Enlarge/Reduce	100%
	97% LTR-A4
	94% A4→LTR
	91% Full Page
	85% LTR→EXE
	83% LGL→A4 (for models with ADF)
	78% LGL→LTR (for models with ADF)
	70% A4→A5
	50%
	Custom(25-400%)
	Auto (for models with ADF)
	200%
	141% A5→A4
	104% EXE→LTR

Menu selections	Options
Page Layout	Off(1 in 1)
	2 in 1 (P)
	2 in 1 (L)
	4 in 1 (P)
	4 in 1 (L)
2-sided	Off
(available only for certain	1sided→2sided L
models)	1sided→2sided S

# **Copy Multiple Pages on Both Sides of the Paper**

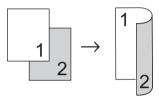
### **Related Models:**

DCP-L2520DW/DCP-L2540DW/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW

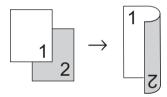
You must choose a 2-sided copy layout from the following options before you can start 2-sided copying:

### **Portrait**

## 1-sided > 2-sided Long Edge Flip

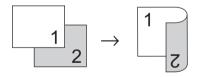


# 1-sided > 2-sided Short Edge Flip

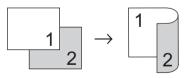


### Landscape

### 1-sided > 2-sided Long Edge Flip



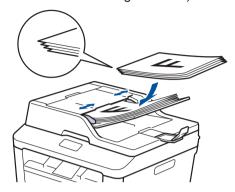
## 1-sided > 2-sided Short Edge Flip



**1** Make sure you have loaded the correct size paper in the paper tray.

- **9** Do one of the following:
  - Place the document face up in the ADF.

(If you are copying multiple pages, we recommend using the ADF.)



• Place the document *face down* on the scanner glass.



? (For MFC models)



- ⚠ Do one of the following:
  - · Press 2-sided.

- Press ▲ or ▼ to select one the following layout options, and then press **OK**.
  - 1sided→2sided L
  - 1sided→2sided S
- 6 Enter the number of copies.
- Press Start to scan the page.
  If you are copying using the ADF, the machine feeds and scans the pages and starts printing.

If you are copying using the scanner glass, go to the next step.

After the machine scans the page, select the Yes or No option.

Option	Description
Yes	Press 1 or ▲ to scan the next page.
	Place the next page on the scanner glass, and then press <b>OK</b> .
No	Press 2 or ▼ when you have scanned all the pages.

# **Copy a 2-sided Document Using the Scanner Glass**

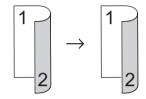
### **Related Models:**

DCP-L2520DW/DCP-L2540DW/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW

You must choose a 2-sided copy layout from the following options before you can start 2-sided copying.

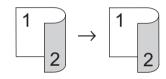
### **Portrait**

### 2-sided > 2-sided



### Landscape

### 2-sided > 2-sided



- 1 Make sure you have loaded the correct size paper in the paper tray.
- Place your document *face down* on the scanner glass.
- 3 (For MFC models)

Press (COPY).

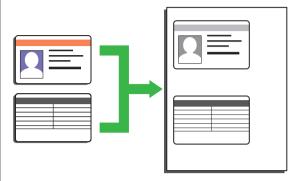
- Do one of the following:
  - · Press 2-sided.

- 5 Press ▲ or ▼ to select one the following layout options, and then press **OK**.
  - 1-sided -> 2-sided(L)
  - 1-sided -> 2-sided(S)
- 6 Enter the number of copies.
- **7** Press **Start** to scan the page.
- 8 After the machine scans the page, select the Yes or No option.

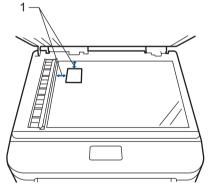
Option	Description
Yes	Press 1 or ▲ to scan the next page.
	Place the next page on the scanner glass, and then press <b>OK</b> .
No	Press 2 or ▼ when you have scanned all the pages.

# Copy Both Sides of an ID Card onto One Page

Use the 2in1 (ID) Copy feature to copy both sides of an identification card onto one page, keeping the original card size.



- Copy an identification card only to the extent permitted under applicable laws.
   For more information, see the *Product* Safety Guide.
- 1 (For MFC models)
  Press (COPY).
- Place an identification card face down near the upper left corner of the scanner glass.



- 1 0.16 in. (4.0 mm) or greater (top, left)
- 3 Press 2 in 1 (ID) Copy.
- ▲ Do one of the following:

For MFC models

Use the dial pad to enter the number of copies you want.

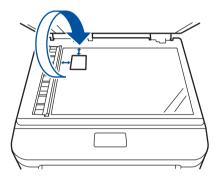
For DCP models

Press ▲ or ▼ to enter the number of copies you want.

# 5 Press Start.

The machine scans one side of the identification card.

After the machine has scanned the first side, turn over the identification card.



**7** Press **Start** to scan the other side.

# Scan from Your Computer (Windows®)

There are several ways you can use your computer to scan photos and documents on your Brother machine. Use the software applications provided by Brother, or use your favorite scanning application.

Save Scanned Documents and Photos to a Folder as a PDF File Using ControlCenter4 Advanced Mode (Windows®)

Scan documents and save them to a folder on your computer as PDF files.



1 Load your document.

2 Click Start > All Programs >

Brother > Brother Utilities, and then click the drop-down list and select your model name (if not already selected). Click SCAN in the left navigation bar, and then click ControlCenter4. The ControlCenter4 application opens.

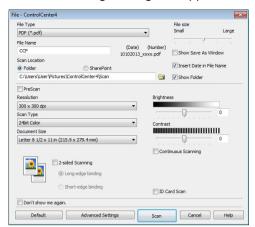


- When you open the ControlCenter4 application at the first time, select the display mode.
- ⚠ Click the Scan tab.



Click the File button.

The scan settings dialog box appears.



6 Change the scan settings if needed, and then click **Scan**.

The machine scans the document and saves the file in the folder you have selected. The folder opens automatically.



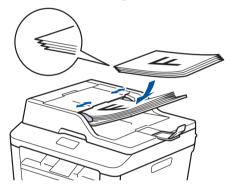
For more information, see the *Online User's Guide: Scan from Your Computer* 

# Scan Using the Scan Button on Your Brother Machine

# Scan Using the Scan Button on the Machine

- **1** Do one of the following:
  - Place the document face up in the ADF.

(If you are scanning multiple pages, we recommend using the ADF.)



• Place the document *face down* on the scanner glass.



- Press (♠) (SCAN).
- Press ▲ or ▼ to display the Scan to PC option, and then press OK.

- 4 Press ▲ or ▼ to display the File option, and then press **OK**.
- f the machine is connected to a network, press ▲ or ▼ to display the computer where you want to send the document, and then press OK.
- 6 Do one of the following:
  - To change the scan settings for this document, press ▲ or ▼ to select Yes, and then press OK. Go to the next step.
  - To use the default scan settings, press ▲ or ▼ to select No, and then press OK. Press Start.

The machine starts scanning. If you are using the machine's scanner glass, follow the LCD instructions to complete the scanning job.



- In order to change scan settings,
   Brother's Control Center software must be installed on a computer connected to the machine.
- 7 Select the scan settings you want to change:
  - Scan Type
  - Resolution
  - File Type
  - Scan Size
  - Remove Bkg. Clr
     (available only for the Color and Gray options.)
- Press Start.

  The machine scans the document.

# **Before Faxing**

# Set Your Station ID

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Set the machine to print your Station ID and the fax's date and time at the top of each fax you send.

- 1 Press ( FAX).
- Press Menu.
- 3 Press ▲ or ▼ to display the Initial Setup option, and then press OK.
- Press ▲ or ▼ to display the Station ID option, and then press OK.
- 5 Enter your fax number (up to 20 digits) using the dial pad, and then press **OK**.
- 6 Enter your telephone number (up to 20 digits) using the dial pad, and then press

If your telephone number and fax number are the same, enter the same number again.

7 Use the dial pad to enter your name (up to 20 characters), and then press OK.



 To enter text on your machine, see Related Information: How to Enter Text on Your Brother Machine Press Stop/Exit.

# NOTE

(USA only) The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or electronic device to send any message via a telephone fax machine unless such messages clearly contain, in a margin at the top or bottom of each transmitted page, or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity or other individual sending the message and the telephone number of the sending machine or such business, other entity or individual. To program this information into your machine, see Set the date and time and Set your Station ID.

# Related Information

 How to Enter Text on Your Brother Machine on page 65

# Set Telephone Line Compatibility for Interference and VoIP Systems

#### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Problems sending and receiving faxes due to possible interference on the telephone line may be solved by lowering the modem speed to minimize errors in fax transmission. If you are using a Voice over IP (VoIP) service, Brother recommends changing the compatibility to Basic (for VoIP).



- VoIP is a type of phone system that uses an Internet connection, rather than a traditional phone line.
- Press Menu.
- Press ▲ or ▼ to display the Fax option, and then press OK.
- Press ▲ or ▼ to display the Miscellaneous option, and then press OK.
- Press ▲ or ▼ to display the Compatibility option, and then press OK.
- Press ▲ or ▼ to display the High, Normal, Or Basic (for VoIP) option, and then press OK.

Option	Description
High	Select High to set the modem speed at 33600 bps.
Normal	Select Normal to set the modem speed at 14400 bps.

Option	Description
Basic (for VoIP)	Select Basic (for VoIP) to reduce the modem speed to 9600 bps and turn off Error Correction Mode (ECM). Unless interference is a recurring problem on your telephone line, you may prefer to use it only when needed.
	To improve compatibility with most VoIP services, Brother recommends changing the compatibility setting to Basic (for VoIP).

6 Press Stop/Exit.

## Related Information

· Fax and Telephone Problems on page 52

# **Receive Modes**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Some receive modes answer automatically (Fax Only Mode and Fax/Tel Mode). You may want to change the Ring Delay before using these modes.

### **Fax Only Mode**

(Fax or Fax only in the Machine's Menu)

Fax Only Mode automatically answers every call as a fax.

### Fax/Tel Mode

(Fax/Tel in the Machine's Menu)

Fax/Tel Mode helps you manage incoming calls, by recognizing whether they are fax or voice calls and handling them in one of the following ways:

Faxes will be received automatically.

 Voice calls will start the F/T ring to tell you to pick up the call. The F/T ring is a fast pseudo/double-ring made by your machine.

### **Manual Mode**

(Manual in the Machine's Menu)

Manual Mode turns off all automatic answering operations unless you are using the Distinctive Ring Receive feature.

To receive a fax in Manual Mode lift the handset of the external telephone or press **Hook**.

When you hear fax tones (short repeating beeps), press **Start** and then **2** to receive a fax. Use the Easy Receive feature to receive faxes when you have lifted a handset on the same line as the machine.

### **External TAD Mode**

(External TAD in the Machine's Menu)

External TAD Mode lets an external answering device manage your incoming calls.

Incoming calls will be handled in the following ways:

- · Faxes will be received automatically.
- Voice callers can record a message on the external TAD.

## Related Information

- Choose the Correct Receive Mode on page 34
- Fax and Telephone Problems on page 52

# **Choose the Correct Receive Mode**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW

The correct Receive Mode for you is determined by the external devices and telephone subscriber services (Voice Mail, Distinctive Ring and so on) you will be using on the same line as the Brother machine.

### Will you be using a Distinctive Ring number for receiving faxes?

Brother uses the term "Distinctive Ring" but different telephone companies may have other names for this service such as Custom Ringing, RingMaster, Personalized Ring, Teen Ring, Ident-A-Ring, Ident-A-Call, Data Ident-A-Call, Smart Ring and SimpleBiz Fax & Alternate Number Ringing. See *Related Information*: Distinctive Ring

### Will you be using Voice Mail on the same telephone line as your Brother machine?

If you have Voice Mail on the same telephone line as your Brother machine, there is a strong possibility that Voice Mail and the Brother machine will conflict with each other when receiving incoming calls. See *Related Information*: Voice Mail

# Will you be using a Telephone Answering Device on the same telephone line as your Brother machine?

Your external telephone answering device (TAD) will answer every call automatically. Voice messages are stored on the external TAD and fax messages are printed. Select External TAD Mode as your receive mode. See *Related Information*: Connection of an External Telephone Answering Device (TAD)

## Will you be using your Brother machine on a dedicated fax line?

Your machine automatically answers every call as a fax. Select Fax Only Mode as your receive mode. See *Related Information*: Receive Modes

## Will you be using your Brother machine on the same line as your telephone?

Do you want to receive voice calls and faxes automatically?

The Fax/Tel Mode is used when sharing the Brother machine and your telephone on the same line. Select Fax/Tel Mode as your receive mode. See *Related Information*: Receive Modes

**Important Note:** You cannot receive voice messages on either Voice Mail or an answering machine if you selected the Fax/Tel Mode.

Do you expect to receive very few faxes?

Choose Manual Mode as your receive mode. You control the telephone line and must answer every call yourself. See *Related Information*: Receive Modes

- 1 Press ( (FAX).
- 2 Press Menu.

Fax

- Press ▲ or ▼ to display the Fax option, and then press OK.
- Press ▲ or ▼ to display the Setup Receive option, and then press OK.
- 5 Press ▲ or ▼ to display the Receive Mode option, and then press OK.
  - If you cannot change the Receive Mode option, make sure the Distinctive Ring feature is set to Off.
- 6 Press A or V to select the Fax only, Fax/Tel, External TAD, or Manual option, and then press OK.
- 7 Press Stop/Exit.

# **Related Information**

- · Receive Modes on page 32
- · Voice Mail on page 40
- · Distinctive Ring on page 40
- Connection of an External Telephone Answering Device (TAD) on page 40
- Fax and Telephone Problems on page 52

# Set the F/T Ring Time (Pseudo/Double-ring)

**Related Models:** 

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

When you set the Receive Mode to Fax/Tel Mode, if the call is a fax, your machine will automatically receive it. However, if it is a voice call, the machine will sound the F/T ring (pseudo/double-ring) for the time you set in the F/T Ring Time option. When you hear the F/T ring, it means that a voice caller is on the line.

 The F/T Ring Time feature works when you set Fax/Tel Mode as the Receive Mode.

Because the F/T ring is made by the machine, extension and external telephones will not ring; however, you can still answer the call on any telephone.

- 1 Press ( FAX).
- Press Menu.
- Press ▲ or ▼ to display the Fax option, and then press OK.
- Press ▲ or ▼ to display the Setup
  Receive option, and then press OK.
- **5** Press ▲ or ▼ to display the F/T Ring Time option, and then press **OK**.
- Press ▲ or ▼ to display how long the machine will ring to alert you that you have a voice call, and then press OK.

7 Press Stop/Exit.



Even if the caller hangs up during the pseudo/double-ringing, the machine will continue to ring for the set time.

# Set the Number of Rings Before the Machine Answers (Ring Delay)

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

When somebody calls your machine, you will hear the normal telephone ring sound. The number of rings is set in the Ring Delay option.

- The Ring Delay setting sets the number of times the machine rings before it answers in the Fax Only Mode and the Fax/Tel Mode.
- If you have external or extension telephones on the same line as the machine, keep the Ring Delay setting of 4.
- 1 Press (FAX).
- Press Menu.
- **3** Press ▲ or ▼ to display the Fax option, and then press **OK**.
- Press ▲ or ▼ to display the Setup
  Receive option, and then press OK.
- Press ▲ or ▼ to display the Ring Delay option, and then press OK.
- Press ▲ or ▼ to select the number of rings you want the line to ring before the machine answers, and then press OK.
- 7 Press Stop/Exit.

If you select 00, the machine will answer immediately and the line will not ring at all (available only for some countries).

# **Store Numbers**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Store fax and telephone numbers in the machine for quick dialing and broadcasting faxes to groups. When you dial a stored number, the LCD displays the number.



If you lose electrical power, the Address Book numbers that are in the machine's memory will not be lost.

# Store One Touch Dial Numbers

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

You can store eight One Touch Dial numbers on the four One Touch buttons. To access One Touch Dial Numbers 5 to 8, hold down **Shift** as you press the One Touch button.

- 1 Press (FAX).
- **2** Press the One Touch button where you want to store the number.

If a number is not stored there, the LCD displays Register Now?.

- 3 Press 1 to select Yes.
- Enter the telephone or fax number (up to 20 digits), and then press **OK**.
- Do one of the following:
  - Enter the name using the dial pad (up to 15 characters), and then press OK.
  - To store the number without a name, press **OK**.

# Store Speed Dial Numbers

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Use the Speed Dial numbers to store up to 200 numbers with a name.

- 1 Press (FAX).
- Press twice and enter a three-digit Speed Dial code (001 200).

  If a number is not stored there, the LCD displays Register Now?.
- ? Press 1 to select Yes.
- Enter the telephone or fax number (up to 20 digits), and then press **OK**.
- **5** Do one of the following:
  - Enter the name using the dial pad (up to 15 characters), and then press OK.
  - To store the number without a name, press **OK**.

# **Change or Delete One Touch Dial Numbers**

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

- Press Menu.
- Press ▲ or ▼ to display the Fax option, and then press OK.
- 3 Press ▲ or ▼ to display the Address Book option, and then press OK.

- Press ▲ or ▼ to display the One Touch Dial option, and then press OK.
- 5 Press the One Touch button you want to change or delete.
- Do one of the following:
  - To change the stored name and number:
    - a. Press 1.
    - b. Edit the name and number:

To edit the stored name or number, press ◀ or ▶ to move the cursor to the character you want to change, and then press Clear.

Enter the correct character, and then press **OK**.

- To delete the stored name and number:
  - a. Press 2.
  - b. Press 1 to confirm.
- To exit without making a change, press **Stop/Exit**.
- 7 Press Stop/Exit.

# **Change or Delete Speed Dial Numbers**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

You can change or delete Speed Dial Codes.

- Press Menu.
- Press ▲ or ▼ to display the Fax option, and then press OK.
- Press ▲ or ▼ to display the Address
  Book option, and then press OK.

- 4 Press ▲ or ▼ to display the Speed Dial option, and then press OK.
- 5 Enter the Speed Dial code you want to change or delete, and then press **OK**.
- **6** Do one of the following:
  - To change the stored fax or telephone number and name:
    - a. Press 1.
    - b. Edit the number and name:

To edit the stored number or name, press ◀ or ▶ to move the cursor to the character you want to change, and then press Clear.

- Enter the correct character, and then press **OK**.
- To delete the stored fax or telephone number and name:
  - a. Press 2.
  - b. Press 1.
- To exit without making a change, press Stop/Exit.
- 7 Press Stop/Exit.

# **Telephone Services and External Devices**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW

You may be able to use the following services and connections with your Brother machine.



These are summaries of ways to connect your machine. For details about each topic, see the *Online User's Guide*.

# Voice Mail

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

If you have voice mail service and your Brother machine on the same line, they will conflict with one another when receiving incoming calls. If you want the Brother machine to share a single line with your voice mail, you must either put the Brother machine's in Manual Mode or subscribe to your telephone company's Distinctive Ring service.

# **Related Information**

Choose the Correct Receive Mode on page 34

# **Distinctive Ring**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Distinctive Ring is a telephone-company service that allows you to have two different phone numbers on a single line. Each telephone number has its own ring pattern. You can program your Brother machine to automatically receive faxes on one of the two numbers.

## **Related Information**

Choose the Correct Receive Mode on page 34

# **Voice Over Internet Protocol** (VoIP)

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

VoIP is a phone system that uses an Internet connection instead of a traditional telephone line. Telephone providers frequently bundle VoIP with Internet and cable services. Your Brother machine may not work with some VoIP systems. For more information, contact your VoIP provider.

# Connection of an External Telephone Answering Device (TAD)

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Your Brother machine can automatically receive faxes when it shares a line with an external TAD. You must connect the TAD to the jack labeled EXT. on the Brother machine and set the machine's Receive Mode to External TAD.

## Related Information

Choose the Correct Receive Mode on page 34

# **External and Extension Telephones**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

You can connect a separate telephone to the jack labeled EXT. on the Brother machine. If you answer an incoming fax on the telephone, you can make the machine receive it by pressing \* 5 1, or by pressing Fax Start, and then choosing Receive. If you answer an incoming fax on an extension telephone that shares the line with the Brother machine, you can transfer the fax to the machine by pressing \* 5 1.

# Send and Receive a Fax Using Your Machine

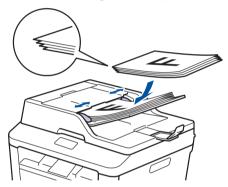
# Send a Fax

**Related Models:** 

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

- 1 Press (FAX).
- Do one of the following:
  - Place the document face up in the ADF.

(If you are faxing multiple pages, we recommend using the ADF.)



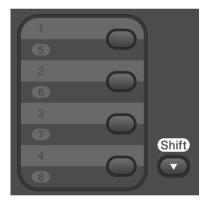
• Place the document *face down* on the scanner glass.



- 2 Enter the fax number.
  - Using the dial pad
     Enter the fax number using the dial



Using the One Touch Buttons
 Choose a contact stored on a One Touch button.



Using the Speed Dial Codes

Enter the fax number by pressing twice, and then enter the three-digit Speed Dial code.

# 4 Press Start.

The machine scans and sends the document.

If you placed the document on the scanner glass, follow the instructions in the table:

Option	Description
Yes	To scan the next page, press 1 to select the Yes option, and then place the next page on the scanner glass.
	Press <b>OK</b> to scan the page.
No (Send)	When you have scanned the last page, press 2 to select the No (Send) option (or press Start again).
	The machine sends the document.

• To stop faxing, press **Stop/Exit**.

# Fax Using Your Computer (PC-FAX)

# Send Faxes from Your Computer

### Related Models:

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

The Brother PC-FAX feature lets you send a file, created in any application on your computer, as a standard fax and even attach a cover page.

For more information, see the *Online User's Guide*: *PC-FAX Overview (Macintosh)* 

1 From your application select **File**, and then **Print**.

(The steps may vary depending on your application.)

The Print dialog box appears.

- 2 Select the Brother PC-FAX.
- 3 Click OK.
  The Brother PC-FAX user interface appears.
- ▲ Enter the recipient's fax number.
  - Use your computer keyboard or click the Brother PC-FAX user interface's numeric keypad.
  - b. Click



You can also select a stored number from the **Address Book**.

5 Click Start.

Your document is sent to the Brother machine and then faxed to the recipient.

Contact the application's vendor if you need more support.

# Receive Faxes on Your Computer (Windows® only)

#### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/ MFC-L2707DW

Use Brother's PC-FAX software to receive faxes on your computer, screen them, and print only those faxes you want.



- Even if you turn off your computer (at night or on the weekend, for example), your machine will receive and store your faxes in its memory. The number of received faxes that are stored in the memory appears on the LCD.
- When you start your computer and the PC-Fax Receive software runs, your MFC transfers your faxes to your computer automatically.
- For PC-Fax Receive to work, the PC-FAX Receive software must be running on your computer.
- Before you can set up PC-Fax Receive, you must install the MFL-Pro Suite software on your computer. Make sure your Brother machine is connected to your computer and turned on.
- If your machine displays an error and is unable to print faxes from memory, use PC-FAX to transfer your faxes to a computer.
- PC-Fax Receive is not available for Macintosh.

- Do one of the following:
  - (Windows<sup>®</sup> XP, Windows Vista<sup>®</sup> and Windows<sup>®</sup> 7)

Click Start > All Programs > Brother > Brother Utilities.

Click the drop-down list and select your model name (if not already selected). Click **PC-FAX Receive** in the left navigation bar, and then click **Receive**.

(Windows<sup>®</sup> 8)

Click **(Brother Utilities)**, and then click the drop-down list and select your model name (if not already selected).

Click **PC-FAX Receive** in the left navigation bar, and then click **Receive**.

- Press Menu.
- Press ▲ or ▼ to display the Fax option, and then press OK.
- 4 Press ▲ or ▼ to display the Remote Fax Opt option, and then press OK.
- **5** Press ▲ or ▼ to display the PC Fax Receive option, and then press **OK**.
- Press ▲ or ▼ to select the on option, and then press OK.

The LCD displays a reminder to start the PC-FAX Receive program on your computer.

- **7** Press **OK**.
- Press ▲ or ▼ to display <usb> or your computer name, and then press **OK**.

- Press A or V to select the On or Off option for the Backup Print option, and then press OK.
- If you choose on, the machine will print the fax at your machine before transferring it to your computer so you will have a copy.
- 10 Press Stop/Exit.

# A

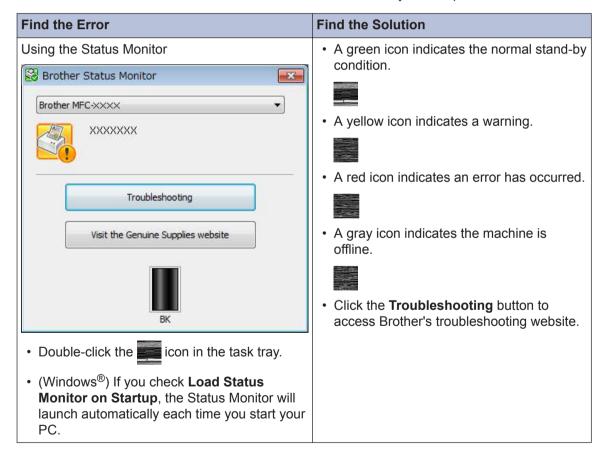
# **Troubleshooting**

Use this section to resolve problems you may encounter when using your Brother machine.

# **Identify the Problem**

Even if there seems to be a problem with your machine, you can correct most problems yourself. First, check the following:

- The machine's power cord is connected correctly and the machine's power is on.
- All of the machine's orange protective parts have been removed.
- · Paper is inserted correctly in the paper tray.
- The interface cables are securely connected to the machine and the computer.
- Check the LCD or the machine's status in **Status Monitor** on your computer.



Find the Error	Find the Solution
Using the LCD	Follow the messages on the LCD.
Toner Low	See the Online User's Guide: Error and Maintenance Messages
Caaaaaaaa	Visit Frequently Asked Questions (FAQs) on the Brother Solutions Center at
	support.brother.com

# **Error and Maintenance Messages**

The most common error and maintenance messages are shown in the table.

Error Message	Cause	Action
2-sided Disabled	The back cover of the	Close the back cover of the machine
(For automatic 2-sided printing models)	machine is not closed completely.	until it locks in the closed position.
Cartridge Error	The toner cartridge is not	Remove the toner cartridge and drum
Put the Toner Cartridge back in	installed correctly.	unit assembly. Take out the toner cartridge, and put it back in the drum unit again. Reinstall the toner cartridge and drum unit assembly in the machine.
Document Jam	The document was not inserted or fed correctly, or the document scanned from the ADF was too long.	Remove the jammed paper from the ADF unit.
Drum End Soon	The drum unit is near the end of its life.	Order a new drum unit before you get the Replace Drum message.

Error Message	Cause	Action
Drum !	The corona wire on the drum unit must be cleaned.	Clean the corona wire on the drum unit.
	The drum unit or the toner cartridge and drum unit assembly is not installed correctly.	Put the toner cartridge in the drum unit. Then reinstall the toner cartridge and drum unit assembly in the machine.
Jam 2-sided (For automatic 2-sided printing models)	The paper is jammed underneath the paper tray or the fuser unit.	Pull the paper tray and the 2-sided tray out completely, open the back cover and then remove the jammed paper. Close the back cover, and put the paper tray and the 2-sided tray firmly back in the machine.
Jam Inside	The paper is jammed inside the machine.	Open the front cover and remove the toner cartridge and drum unit assembly. Pull out the jammed paper. Close the front cover. If the error message remains, press <b>Start</b> .
Jam Rear	The paper is jammed in the back of the machine.	Open the fuser cover and remove the jammed paper. Close the fuser cover. If the error message remains, press <b>Start</b> .
Jam Tray	The paper is jammed in the paper tray.	Pull the paper tray out completely and remove the jammed paper. Put the paper tray firmly back in the machine.
Manual Feed	Manual was selected as the paper source in the printer driver when there was no paper in the manual feed slot.	Place paper in the manual feed slot.

Error Message	Cause	Action
No Paper	The machine is out of paper, or paper is not loaded correctly in the paper tray.	Do one of the following:
		Refill paper in the paper tray. Make sure the paper guides are set to the correct size.
		Remove the paper and load it again. Make sure the paper guides are set to the correct size.
		Make sure not to overfill the paper tray.
No Toner	The toner cartridge is not installed or is not installed correctly.	Remove the drum unit and toner cartridge assembly. Install the toner cartridge in the drum unit correctly. Reinstall the toner cartridge and drum unit assembly in the machine. If the problem continues, replace the toner cartridge.
Print Unable XX	The machine has a mechanical problem.	(MFC-L2680W/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW)
		To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine.
		Press and hold  to turn off the
		machine, wait a few minutes, and then turn it on again.
		If the problem continues, contact Brother Customer Service.
		Contact Brother Customer Service at:
		1-877-BROTHER (1-877-276-8437) <b>(in USA)</b>
		www.brother.ca/support (in Canada)
		or to locate a Brother Authorized Service Center, visit:
		http://www.brother-usa.com/service

Error Message	Cause	Action
Replace Drum	It is time to replace the drum unit.	Replace the drum unit.
	The drum unit counter was not reset when a new drum was installed.	Reset the drum unit counter.
		See the instructions included with the new drum unit. For more information, see the Online User's Guide:: Replace the Drum Unit
Replace Toner	The toner cartridge is at the end of its life. The machine stops all print operations.	Replace the toner cartridge with a new one.
	While memory is available, faxes are stored in the memory.	
Scan Unable XX	The machine has a mechanical problem.	(MFC-L2680W/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW)
		To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine.
		Press and hold  to turn off the
		machine, and then turn it on again.
		If the problem continues, contact Brother Customer Service.
		Contact Brother Customer Service at:
		1-877-BROTHER (1-877-276-8437) <b>(in USA)</b>
		www.brother.ca/support (in Canada)
		or to locate a Brother Authorized Service Center, visit:
		http://www.brother-usa.com/service

Error Message	Cause	Action
Self-Diagnostic	The temperature of the fuser unit does not rise to a	(MFC-L2680W/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW)
	specified temperature within the specified time.	To prevent you from losing the received fax data in the machine's
The fu	The fuser unit is too hot.	memory, transfer the data to another Fax machine or to your computer before turning off the machine.
		Press and hold to turn off the
		machine, wait a few seconds, and then turn it on again. Leave the machine idle for 15 minutes with the power on.
Size Error DX (For automatic 2-sided	the printer driver and the machine's menu are not available for automatic 2-	Press <b>Stop/Exit</b> . Choose a paper size supported by 2-sided printing.
printing models)		Paper sizes available for automatic 2-sided printing are Letter, Legal and Folio.
	The paper in the tray is not the correct size and is not available for automatic 2-sided printing.	Load the correct size of paper in the tray and set the tray for that paper size.
		Paper sizes available for automatic 2-sided printing are Letter, Legal and Folio.
Size mismatch	The paper in the tray is not the correct size.	Load the correct size of paper in the tray and set the size of paper to the tray.
Toner Ended	The toner cartridge is at the end of its life.	Replace the toner cartridge with a new one.
Toner Low	If the LCD displays this message you can still print. The toner cartridge is near the end of its life.	Order a new toner cartridge now so you have it ready when the LCD displays Replace Toner.

# **Fax and Telephone Problems**

### **Related Models:**

MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW

If you cannot send or receive a fax, check the following:

1 Connect one end of the telephone line cord to the area labelled "LINE", and then connect the other end of the telephone line cord directly to a telephone wall jack.

If you can send and receive faxes when the telephone line is directly connected to the fax, the problem may be unrelated to the machine. Please contact your telephone service provider for connection issues.

Check the receive mode.

See Related Information:

- · Receive Modes
- · Choose the Correct Receive Mode
- **?** Try changing the compatibility settings.

You may be able to send and receive faxes by lowering the connection speed.

For more information, see *Related Information*: Set Telephone Line Compatibility for Interference and VoIP Systems

If the problem still is not resolved, turn the machine off, and then turn it on.



# **IMPORTANT**

(MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW)

To prevent you from losing the received fax data in the machine's memory, transfer the data to another Fax machine or to your computer before turning off the machine.

## Related Information

- · Set Telephone Line Compatibility for Interference and VoIP Systems on page 32
- Receive Modes on page 32
- Choose the Correct Receive Mode on page 34

# **Troubleshooting for Other Fax Problems**

Related Models: MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW

Difficulties	Suggestions		
Cannot send a fax.	Check all line cord connections. Make sure the telephone line cord is plugged into the telephone wall jack and the LINE jack of the machine. If you subscribe to DSL, VoIP or MagicJack services, call your service provider for connection instructions.		
	Make sure you pressed Fax and the machine is in Fax mode.		
	Print the Transmission Verification Report and check for an error.		
	Contact your administrator to check your Secure Function Lock Settings.		
	Ask the other party to check that the receiving machine has paper.		
Cannot receive a fax.	Make sure your machine has a dial tone by pressing <b>Hook</b> . If you hear static or interference on your fax line, contact your local telephone company.		
	If you are using a telephone answering machine (External TAD mode) on the same line as the Brother machine, make sure your answering machine is set up correctly.		
	Plug the telephone line cord directly from the wall telephone jack to your Brother machine's LINE jack.		
	2. Remove the protective cap from your Brother machine's EXT jack, and then plug the telephone line cord from your answering machine into the EXT jack.		
	3. Set your answering machine to answer within four rings.		
	If you are having problems receiving faxes or voice messages, set your answering machine to answer within two or three rings.		
	4. Record the outgoing message on your answering machine.		
	<ul> <li>Record five seconds of silence at the beginning of your outgoing message.</li> </ul>		
	Limit your speaking to 20 seconds.		
	<ul> <li>End your outgoing message with your Fax Receive Code for people sending manual faxes. For example: "After the beep, leave a message or press *51 and Start to send a fax."</li> </ul>		
	5. Set your answering machine to answer calls.		
	6. Set your Brother machine's Receive Mode to External TAD.		
	Make sure your Brother machine's Easy Receive feature is turned On. Easy Receive allows you to receive a fax even if you answered the call on an external or extension telephone.		
Received faxes appear as split pages.	Turn on Auto Reduction.		

Difficulties	Suggestions
Dialing does not work. (No dial tone)	Check all line cord connections.
Poor sending quality.	Try changing your resolution to Fine or S. Fine.
	Make a copy to check your machine's scanner operation. If the copy quality is not good, clean the scanner.
	For more information, see the <i>Online User's Guide: Telephone and Fax Problems</i>
Vertical black lines when sending.	Black vertical lines on faxes you send are typically caused by dirt or correction fluid on the glass strip.
	For more information, see the Online User's Guide: Clean the Scanner

# Print or Scan Problems

If you cannot print or scan a document, check the following:

- All of the machine's protective parts have been removed.
- 2 The interface cables are securely connected to the machine and the computer.
- The printer or scanner driver has been installed correctly.

To make sure the printer or scanner driver is installed on your computer, see the Online User's Guide: Other **Problems** 

▲ (Scan problem only)

Confirm the machine is assigned with an available IP address. (Windows®)

a. Do one of the following:

(Windows® XP)

Click Start > Control Panel > Printers and Other Hardware > Scanners and Cameras.

(Windows Vista®)



> Hardware and Sound > Scanners and Cameras.

(Windows® 7)



Click (Start) > All Programs >

**Brother > Brother Utilities.** 

Click the drop-down list and select your model name (if not already selected). Click **SCAN** in the left navigation bar, and then click Scanners and Cameras.

(Windows® 8)

(Brother Utilities), and then click the drop-down list and

select your model name (if not already selected). Click SCAN in the left navigation bar, and then click Scanners and Cameras.

b. Do one of the following:

(Windows® XP)

Right-click a scanner device, and then select **Properties**. The Network Scanner Properties dialog box appears.

(Windows Vista®, Windows® 7 and Windows® 8)

Click the **Properties** button.

c. Click the **Network Setting** tab to confirm the machine's IP address

Try printing with your machine. If the problem still remains, uninstall and reinstall the printer driver.

If the problem still remains after trying all the above, try the following:

For a USB interface connection

- Change the USB cable for a new one.
- · Use a different USB port.

For a Wired Network connection

- · Change the LAN cable for a new one.
- · Use a different LAN port on your hub.
- · Make sure your machine's wired connection is on.

For more information, see the Online User's Guide: Select Your Network Connection Type

For a Wireless Network connection

 Confirm your machine's Wi-Fi light status.

If the Wi-Fi light on your machine's control panel is blinking, your machine has not been connected to the WLAN access point. Set up the wireless network connection again.

If the Wi-Fi light on your machine's control panel is off, the WLAN

connection setting is disabled.
Enable the WLAN connection and set up the wireless network connection.

For more information, see the *Online User's Guide: Introduction to Your Brother Machine* 

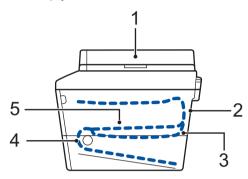
If you cannot print on both sides of paper, check the following:

6 Change the paper size setting in the printer driver to Letter, Legal, or Folio.

# **Document and Paper Jams**

# Find the Jammed Document or Paper

If your document or paper jams inside the machine, the LCD message or Status Monitor will help you to find it.

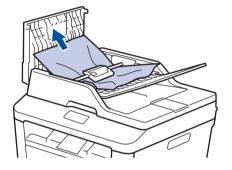


- 1. Document Jam
- 2. Jam Rear
- 3. Jam 2-sided
- 4. Jam Tray
- 5. Jam Inside

# Clear the Document Jam

The Document is Jammed in the Top of the ADF

- Open the ADF cover.
- **2** Pull the jammed document out to the left.



3 Close the ADF cover.

# The Document is Jammed under the Document Cover

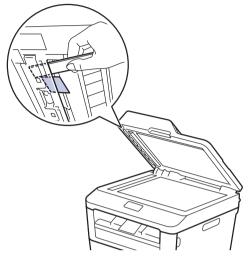
4 Pull the jammed document out to the right.



If the document rips or tears, remove all small paper scraps to prevent future jams.

# Remove Small Paper Scraps Jammed in the ADF

Insert a strip of stiff paper, such as cardstock, into the ADF to push any small paper scraps through.



If the document rips or tears, remove all small paper scraps to prevent future jams.

6 Press Stop/Exit.

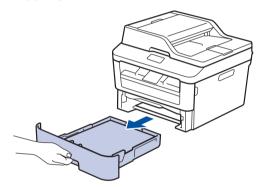
# Clear the Paper Jam

Always remove the remaining paper from the paper tray and straighten the stack when you are adding new paper. This helps prevent multiple sheets of paper from feeding through the machine at one time and prevents paper jams.

# Paper is Jammed in the Paper Tray

If the LCD displays Jam Tray, do the following:

1 Pull the paper tray completely out of the machine.

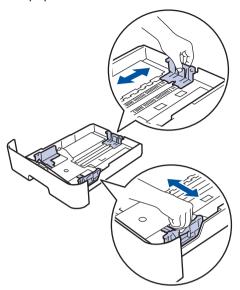


**9** Slowly pull out the jammed paper.

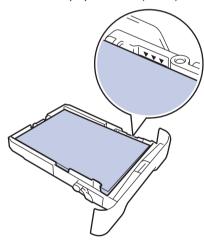


The easiest way to remove the paper is to use both hands to pull it downward.

3 Fan the stack of paper to prevent further jams, and slide the paper guides to fit the paper size.



▲ Make sure the paper is below the maximum paper mark (▼ ▼).

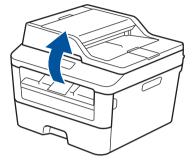


Put the paper tray firmly back in the machine.

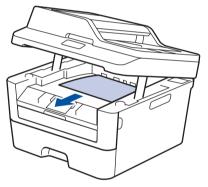
# Paper is Jammed in the Output Paper Tray

When the paper is jammed in the output paper tray, do the following:

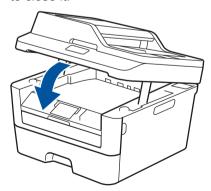
Use both hands to open the scanner.



Remove the paper.



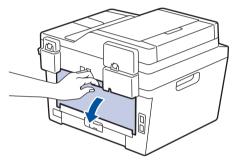
Push the scanner down with both hands to close it.



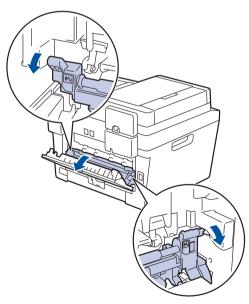
# Paper is Jammed at the Back of the Machine

If the machine's control panel or the Status Monitor indicates that there is a jam in the back (Rear) of the machine, complete the following:

- 1 Leave the machine turned on for 10 minutes. This allows the internal fan to cool the extremely hot parts inside the machine.
- Open the back cover.



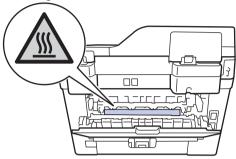
**3** Pull the blue tabs at the left and right sides toward you to release the fuser cover.



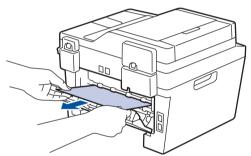
# **A WARNING**

### **HOT SURFACE**

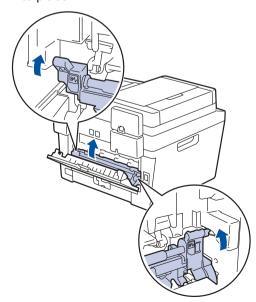
The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.



4 Use both hands to gently pull the jammed paper out of the fuser unit.



Close the fuser cover. Make sure the blue tabs at the left and right sides lock into place.

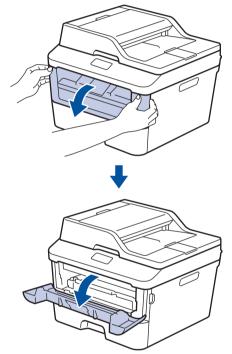


6 Close the back cover until it locks in the closed position.

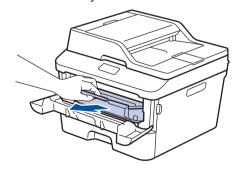
# Paper is Jammed inside the Machine

If the machine's control panel or the Status Monitor indicates that there is a jam inside the machine, complete the following:

- 1 Leave the machine turned on for 10 minutes. This allows the internal fan to cool the extremely hot parts inside the machine.
- **2** Open the front cover.



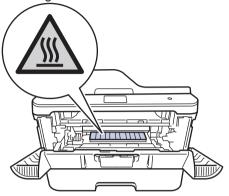
Remove the toner cartridge and drum unit assembly.



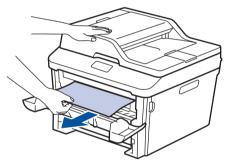
# **A WARNING**

### HOT SURFACE

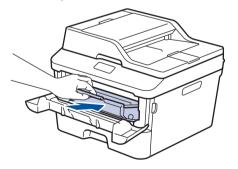
The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.



⚠ Pull out the jammed paper slowly.



5 Install the toner cartridge and drum unit assembly into the machine.



6 Close the front cover.

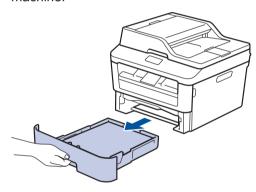
# Paper is Jammed in the 2-sided Tray

### **Related Models:**

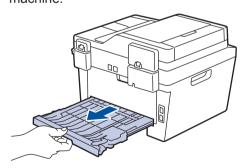
DCP-L2520DW/DCP-L2540DW/MFC-L2700DW/ MFC-L2705DW/MFC-L2707DW

If the machine's control panel or the Status Monitor indicates that there is a jam in the 2-sided paper tray, do the following:

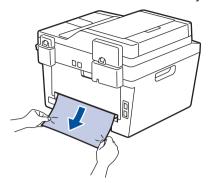
- 1 Leave the machine turned on for 10 minutes. This allows the internal fan to cool the extremely hot parts inside the machine.
- 2 Pull the paper tray completely out of the machine.



3 At the back of the machine, pull the 2-sided tray completely out of the machine.

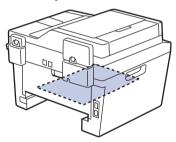


4 Pull the jammed paper out of the machine or out of the 2-sided tray.

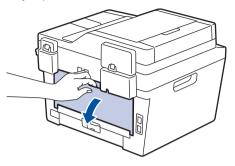




Remove paper that may have jammed under the machine due to static electricity.



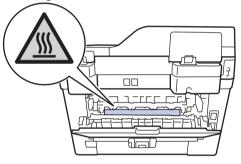
6 If paper is not caught inside the 2-sided tray, open the back cover.



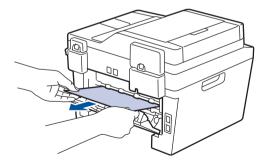
# **A WARNING**

### HOT SURFACE

The machine's internal parts will be extremely hot. Wait for the machine to cool down before touching them.



7 Use both hands to gently pull the jammed paper out of the back of the machine.



- Close the back cover until it locks in the closed position.
- **9** Put the 2-sided tray firmly back in the rear of the machine.

Put the paper tray firmly back in the front of the machine.

# Appendix

# **How to Enter Text on Your Brother Machine**

# DCP-L2520DW/DCP-L2540DW

When setting certain options, such as the Network Key, you must enter characters on the machine:

- Hold down or repeatedly press ▲ or ▼ to select a character from this list:
   0123456789abcdefghijklmnopqrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ(space)!"#\$
   %&'()\*+,-./:;<=>?@[]^\_
- Press OK when the character or symbol you want is displayed, and then enter the next character.
- Press Clear to delete characters entered incorrectly.

# MFC-L2680W/MFC-L2700DW/MFC-L2705DW/MFC-L2707DW

When setting certain options, such as the Station ID, you must enter characters. The available number and letters are printed on each dial pad button.

The buttons 0, # and \* are used for special characters.

• Press the appropriate dial pad button the number of times shown in this reference table to access the character you want.

Press button	One time	Two times	Three times	Four times	Five times	Six times	Seven times	Eight times	Nine times
1	@		/	1	@	-	/	1	@
2	а	b	С	Α	В	С	2	а	b
3	d	е	f	D	E	F	3	d	е
4	g	h	i	G	Н	I	4	g	h
5	j	k	I	J	K	L	5	j	k
6	m	n	0	М	N	0	6	m	n
7	р	q	r	s	Р	Q	R	S	7
8	t	u	V	Т	U	V	8	t	u
9	W	Х	у	Z	W	Х	Y	Z	9

For options that do not allow lower case characters, use the following table:

Press button	One time	Two times	Three times	Four times	Five times
2	А	В	С	2	А
3	D	Е	F	3	D
4	G	Н	I	4	G
5	J	K	L	5	J
6	М	N	0	6	М
7	Р	Q	R	S	7
8	Т	U	V	8	Т
9	W	Х	Y	Z	9

## Inserting spaces

To enter a space in a fax number, press ▶ once between numbers. To enter a space in a name, press ▶ twice between characters.

## · Making corrections

If you entered a character incorrectly and want to change it, press ◀ or ▶ to move the cursor to the incorrect character, and then press **Clear**.

## · Repeating letters

To enter a letter on the same button as the previous letter, press ▶ to move the cursor right before pressing the button again.

## · Special symbols and characters

Press \*, # or 0, then press ◀ or ▶ to move the cursor to the symbol or character you want.

Press **OK** to select it. The symbols and characters that are available on dial pad buttons are shown in the table.

Press *	(space)!"#\$%&'()*+,/€
Press #	:;<=>?@[]^_\~; {}
Press 0	ÉÀÈÊÎÇËÖO

## Related Information -

• Set Your Station ID on page 31

# **Supplies**

When the time comes to replace supplies such as the toner or drum, an error message will appear on your machine's control panel or in the Status Monitor. For more information about the supplies for your machine, visit <a href="http://www.brother.com/original/index.html">http://www.brother.com/original/index.html</a> or contact your local Brother reseller.



The toner cartridge and drum unit are two separate parts.

Toner Cartridge	Drum Unit
Standard Toner:	
TN-630	DD 620
High Yield Toner:	DR-630
TN-660	





If you are using Windows<sup>®</sup>, double-click the Brother CreativeCenter icon on your desktop to access our **FREE** website designed as a resource to help you easily create and print customized materials for business and home use with photos, text and creative touch. Mac users can access Brother CreativeCenter at this web address: http://www.brother.com/creativecenter

# C Index

A	Fax, from PC44
Accessories and Suppliesiv ADF (Automatic Document Feeder)	<u>J</u>
Automatic bocument rector)	Jams
В	L
Brother Brother numbersi Customer Serviceii FAQs (Frequently Asked Questions)i	Labels
product supportii service centersii	Maintenance messages
Control Panel Overview	Manual feed slot17, 19  O One Touch Dial
<u>D</u>	changing38 storing38
Date and time	Paper
Entering Text	Receive Mode32, 34
F	S
Fax F/T ring time	Scan

## T

TAD (Telephone Answering Device),					
external32 Troubleshooting					
Error and Maintenance Messag					
fax and telephone problems	52				
print or scan problems	55				
V					
Voice Mail	34, 40				
VoIP systems					
Volume					
W					
Warranties					
Notice - Disclaimer	V				

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